

UI/UX DESIGNER

WEB DESIGN PROFESSIONAL | BUSINESS ANALYST | IT CONSULTANT

A creative and forward-thinking application and web design professional with a demonstrated track record of experience in web application development, product management, user interface/experience design, data visualization, functional specification writing, graphic manipulation/design, style guide creation, product prototyping and demoing, business analysis, and software development. Leverages excellent communication skills to interface with clients, coordinate with UI/UX design teams, and collaborate with product managers. Proven aptitude for developing innovative tools and solutions to improve efficiency, maximize user experience, and achieve key company and client objectives. Seeking to apply vast career knowledge in a Senior UX/UI Designer role at a progressive tech services firm.

TECHNICAL SKILLS

Graphics and Design:	Adobe Photoshop, Illustrator, InDesign; Pixelmator
Front-End Web Development:	HTML, CSS, SASS, jQuery/JavaScript, Responsive Design, Material Design, PHP/MySQL/XML, Adobe Flex/Flash, Coda Web Editor, Sublime Editor
Prototyping and Wireframing:	Balsamiq, Sketch
Dashboards:	OBIEE Dashboarding Suite; SAP Lumira, Design Studio
Other Software:	Adobe Lightroom (photo editing), Microsoft Office (Word, Excel, and PowerPoint), Macintosh iWork Office (Pages, Number and Keynote)

PROFESSIONAL EXPERIENCE

JackWeb Designs

Independent Consultant

Consult professionally as an Independent Contractor and Freelance Web Designer in the Connecticut region. Provide Website Design, User Interface Design, and Information Technology services for prominent companies in a broad range of industries including Cornerstone Contracting and Connolly for CT Campaign.

Tangoe, Inc. Orange, CT

2003 – 2017

UI/UX Designer

2011 - 2017

Managed the User Interface (UI) development team to engineer layout state-of-the-art product platform. Led project to modify User Interface of legacy products. Implemented UI style guides for fresh platform and key legacy products. Initiated new product wireframes and high-fidelity mockups utilizing Photoshop and Balsamiq. Brainstormed with product managers to lay out screens for new features while collaborating with customer support teams to resolve client concerns.

Project Management: Oversaw and successfully completed three major company projects:

1. Navigated alterations to the designs of the latest product Matrix after being appointed to oversee the User Interface of the product.
2. Architected data visualizations and dashboards employing Oracle OBIEE (Oracle Business Intelligence Enterprise Edition), SAP Lumira, and SAP Design Studio established on client statistics, which involved corresponding with the development group, designing, and labeling dashboards to complement the product.
3. Led modifications and refurbished the User Interface of three senior legacy products, Command, WEM (Wireless Expense Manager), and Rivermine, after the company's decision to delay the launching of the new product.

UI Prototype/Demo Specialist

2007 - 2011

Manufactured functioning demonstrations and prototypes of products for the sales representatives applying Adobe Flex.

UI Prototype/Demo Specialist (continued)

Formulated Mobile Device Management Web Calculator for sales group applying Adobe Flex to highlight potential cost savings and expense reduction. Executed Adobe Flash-based animations for company website.

- **Client Services Management:** Liaised with existing and prospective clients planning to upgrade current specifications or add new features to their products. Created and presented high-fidelity prototypes preview to display impending products, solicit feedback, and forward their input to the product department. Built Return on Investment calculator for sales division utilizing Adobe Flex to illustrate prospective clients' potential savings from application.
- **Cross -Team Collaboration:** Interacted frequently with Product Managers collaborating on the new features they were adding or supporting them in with updating existing features by taking their written specifications and creating wireframes or high-fidelity mockups. Partnered with internal developers and engineers to ensure my designs were being implemented properly or to discuss framework limitations that might cause a change in my designs. Processed with both departments in an Agile environment.

Business Analyst

2003 - 2007

Evaluated business prerequisites and devised stipulations for telecom expense management products. Negotiated with clientele to assess client demands and consolidate into CMP design. Expedited screenshots of application interfaces utilizing Photoshop. Documented technical specifications for developers and participated with developers to guarantee appropriate back-end coding of elements. Expedited User Interface coding and supervised quality upon finalization to trace bugs and submit resolutions.

CONSULTING EXPERIENCE

ALLEGIANTECHNOLOGY, Stamford, Connecticut, **Consultant**, 2002. Managed and edited small business websites utilizing HTML and JavaScript.

IPC TRADING SYSTEMS, Fairfield, Connecticut, **Consultant**, 2002. Created specifications and HTML/JavaScript mockup for phone turret system interface.

ADDITIONAL EXPERIENCE

Business Analyst/UI Designer (2001 to 2002) Divine, Inc., Fairfield, Connecticut

UI Designer (2000 to 2001) Netzee, Trumbull, Connecticut

VP, Global Trading Division, Foreign Exchange (1995 to 1999) Chase Manhattan Bank, New York, New York

EDUCATION

UNIVERSITY OF CONNECTICUT, Storrs, Connecticut, **B.A., Economics; Minor, Psychology**

CERTIFICATION

User Experience, General Assembly

Web Development, New York University

PROFESSIONAL DEVELOPMENT

Nielsen/ Norman Group

User Research Methods

Facilitating UX Workshops

SAP U.S. Headquarters

SAP Design Studio/Lumira Workshop

School of Visual Arts

Adobe Illustrator & Advanced Flash

New York University

Web Page Development with HTML

Web-Based Multimedia Development

Westlake Internet Training

Advanced JavaScript: Dynamic HTML

New Horizons

JavaScript Fundamentals